

## Registration for return of goods

Dear customer,

In order to enable us to repair your product as quickly as possible, please observe the procedure for smooth processing.

- To request an identification number, please complete the following form and send it to us by e-mail (support@preeflow.com).
- Based on the information on the dosed material we will check the measures to be taken. The
  material designation must be unambiguous for this purpose. At best, please enclose the safety data
  sheet (in German or English) to speed up the process.
- Please ensure that the products have been sufficiently cleaned and are free of residues in quantities that are harmful or hazardous to health.
- Send the goods to our authorized service and support center. You will receive the delivery address
  from us immediately after returning the form to the above e-mail address.
- After receipt and verification of the return you will receive a cost estimate.



Contact details	
Company	
Street	
Place/ZIP	
Country	
Contact person (for	r cost estimate)
Name	
Phone	
E-Mail address	
Information on goo	ds to be returned
Serial number	
Designation of dosed material	
Hazardous material	Yes No
Description of the reason for the return	
Description of the scope of delivery	
I hereby confi	rm the correctness and completeness of my information.